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PRESS RELEASE

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Tai Ceredigion's first ever Tenant Conference

On Wednesday 13th October Tai Ceredigion, the local not-for-profit housing association will be holding its first ever Tenant Conference in The Pavilion in Pontrhydfendigaid after taking over nearly 2,500 homes in the county 10 months ago.

The conference is an opportunity for all Tai Ceredigion tenants to listen to and meet key executive team and board members, the Tenant Monitoring Group and be involved in workshops to see how best to deliver services and improvements.

It will also be an opportunity to hear the results of the recent STATUS survey where 59% of tenants and leaseholders responded to give their general needs, opinions and attitudes of the services which the housing association provide. Tai Ceredigion had commissioned the National Housing Federation's Feedback Service to carry out its first independent survey, using the Welsh STATUS (standardised tenants' satisfaction survey) questionnaire form during June and July this year.

Tai Ceredigion's Director of Housing and Support, Eleri Jenkins said "We are very much looking forward to our first ever Tenant Conference and hope many tenants will want to come and hear all about our progress over the last year, future plans and improvements and the results of the survey. We were delighted at the exceptionally high number of tenants and leaseholders who completed the survey and are looking forward to sharing the feedback given. We are working hard to fulfill the promises made at the beginning of the transfer last December and it is vital that we work with our tenants to deliver the best possible service for them and their homes."

If any Tai Ceredigion tenant has not responded to their invitation to book a space at the conference but would still like to attend please contact us on 0345 606 7654 or post@taiceredigion.org.uk or Tai Ceredigion Cyf, Unit 4, Pont Steffan Business Park, Lampeter, Ceredigion SA48 7HH.