



cartrefi gwell, dyfodol disglair
better homes, brighter future

PRESS RELEASE

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Tai Ceredigion maintenance staff working hard over the Christmas season

The out of hours Tai Ceredigion maintenance team were flat out over Christmas and the New Year. They answered, with the help of local private contractors, over 100 emergency call outs to tenants in the Ceredigion area. Problems ranged from frozen and burst pipes, to boilers breaking down, blocked toilets/sinks, and even a case of water pouring into flats.

Whilst most of us were sitting down to dinner on Christmas Day, committed members of the DLO team were answering calls and visiting tenants to resolve their problems.

Steve Jones, Chief Executive of Tai Ceredigion said "We would like to thank all the hard work and commitment our DLO team has displayed over the holidays. Our tenants rely greatly on them, especially as a large number of them are vulnerable and elderly and therefore are at risk without warmth or hot water."

ENDS

Editors Notes

For further information about Tai Ceredigion please contact Kate Williams, PR Account Manager on **07786 550054 / 01970 636418** or kate@fbagroup.co.uk.

1. Tai Ceredigion is the new, locally-based, not-for-profit housing association that will work in close partnership with the council and other partners operating in the area to help meet the needs of Ceredigion's tenants, residents and leaseholders.
2. Tai Ceredigion has 2229 rented homes and 140 leasehold dwellings that were previously owned and maintained by Ceredigion Council. These homes all need maintaining and to be brought up to the Welsh Housing Quality Standard.

3. New Welsh Assembly Government funding and investment by Barclays Bank means that some £136 million is available for Tai Ceredigion's 30 year business plan. Previously councils were very restricted in their ability to borrow money for housing and budgets were ring fenced.
4. Tai Ceredigion has charitable status, ensuring that more income can be ploughed back into improving tenants' homes and running the housing service.
5. The transfer was approved by the majority of tenants that voted and unlocks a huge increase in available funds for planned maintenance, property improvements and in the longer term new-build homes for local people.
6. Tai Ceredigion plans to spend up to £40m in the next five years on improvements and has begun to consult with tenants and leaseholders on the delivery of this programme.